SAFETY DATA SHEET

1. Product and Company Identification

[Product name] PWE-3MS/5M/8K/17K White (AUS)

[File No.] 100187E [Date of issue] 2015/10/16

[Details of Manufacture]

Manufacture's name: MITSUBISHI PENCIL CO., LTD.

Address: 5-23-37, HIGASHIOHI, SHINAGAWA, TOKYO, JAPAN

Telephone number: 03-3458-6281 telefax number: 03-3450-0363

(Only office hour are available.)

[Details of Supplier]

Supplier's name: Mitsubishi Pencil Australia (ABN:31 085 515 671)

Address: 674 Lorimar Street, Port Melbourne VIC 3207

 $\begin{array}{ll} \text{Telephone number:} & 03\ 9646\ 5630 \\ \text{(Only office hour are available.)} \end{array}$

Emergency phone

number:

03 9646 5630

2. Hazards identification

Information of this section is about the ink.

[Classification of the substance or mixture]

PHYSICO-CHEMICAL HAZARDS

Not applicable.

HEALTH HAZARDS

Acute toxicity(oral) : Not classified
Acute toxicity(skin) : Not classified
Acute toxicity(inhalation steam) : Not classified
Skin corrosion/irritation : Not classified
Serious eye damage/Eye Irritation : Category2

Respiratory sensitizer : Classification not possible
Skin sensitizer : Classification not possible

Germ cell mutagenicity : Category1
Carcinogenicity : Category2
Toxic to reproduction : Category1
Specific target organ systemic toxicity(single exposure) : Category1
Specific target organ systemic toxicity(repeated exposure) : Category1
Aspiration hazard : Not classified

ENVIRONMENTAL HAZARDS

Hazard to the Aquatic Environment (Acute) : Not classified
Hazard to the Aquatic Environment (Chronic) : Not classified

[Label elements]

Pictogram :





Signal Word : Danger

Hazard Statement : Causes serious eye damage

: May cause genetic defects

: Suspected of causing cancer

: May damage fertility or the unborn child

: Causes damage to organs

: Causes damage to organs through prolonged or repeated exposure

Precautionary Statement

: Do not breathe dust/vapours etc..

: Do not eat, drink or smoke when using this product.

: Use personal protective equipment as required. (Refer to Section 8)

: Get medical advice/attention if you feel unwell.

: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact

lenses, if present and easys to do. Continue rinsing.

: IF exposed or concerned: Get medical advice/attention.

: If eye irritation persists: Get medical advice/attention.

: Dispose in accordance with all current regulations and standards.

[Other hazards] No information available.

3. Composition/information on ingredients

[The chemical product is a substance or a mixture]		Mixture	
[Chemical nature]	[Component parts]	Ink	
Chemical name	Cas No.		Concentration range(wt%)
Water	7732-18-5		50-80
Titanium dioxide	13463-67-7		10-30
1,2-Ethanediol	107-21-1		<10
2-Propanol	67-63-0		<10
Ethanol	64-17-5		<10
Additive	Trade secret		<10
Resin	Trade secret		<10
Silica (amorphous)	Trade secret		<10
1-Propanol	71-23-8		<1

4. First aid measures

[Description of first aid measures]

Eye contact : Flush eyes with plenty of water for at least 15 minutes.

: Take off the contact lens if possible

: Consult medical advice depending on the symptoms.

Skin contact : Wash skin.

: Consult medical advice depending on the symptoms.

: Thoroughly clean and dry contaminated clothing and shoes before reuse.

Ingestion : Rinse mouth, give plenty of water to dilute. No specific intervention is indicated

as compound is not likely to be hazardous by ingestion.

: Consult medical advice depending on the symptoms.

Inhalation : Due to its low vapor pressure inhalation is unlikely at room temperature.

: If not feeling well, move to an area of fresh air and rest.

: Consult medical advice depending on the symptoms.

[Most important symptoms and effects, both acute and delayed]

No information available.

[Indication of any immediate medical attention and special treatment needed]

5. Firefighting measures

[Extinguishing media] Regular dry chemical, carbon dioxide, water, regular foam

[Special hazards arising from the substance or mixture]

No further relevant information available.

[Advice for firefighters] Stay upwind and keep out of low areas and avoid inhalation of material or

combustion by-products.

Wear suitable protective equipment.

6. Accidental release measures

[Personal precautions, protective equipment and emergency procedures]

Rope off the area to contain the leak and prohibit entrance except for

authorized persons.

Wear appropriate protection gear.

Do not work in the leeward.

[Environmental precautions] Collect leaked material in empty container after leading outflow to a safe area

containing earth and sand.

Do not allow leaked material to pollute rivers, lakes, etc.

[Methods and material for containment and cleaning up]

Wipe off by dry cloth and wash with water.

Dispose of pollution or waste in accordance with national, state and local

regulations.

[Reference to other sections] No information available.

7. Handling and storage

[Precautions for safe handling]

Do not lick or swallow the ink.

Avoid contact with skin and eyes.

Recap after use (if there is a cap), and keep out of the reach of infants.

[Conditions for safe storage, including any incompatibilities]

Keep away from oxidizing materials, ignition sources, high temperature and

direct sunlight.

Recommended temperature : 0-40°C

[Specific end use(s)] No information available.

8. Exposure controls/personal protection

[Control parameters]

Chemical name	OSHA	ACGIH
Titanium dioxide	-	(TWA)10mg/m3
2-Propanol	-	(TWA)200ppm (STEL)400ppm
Ethanol	_	(TWA)1000ppm
1,2-Ethanediol	_	(STEL)100mg/m3

[Exposure controls]

Protective equipment : Not required.

Respiratory protection : Not required.

Hands protection : Not required.

Eye protection : Not required.

Skin protection : Not required.

9. Physical and chemical properties

[Imformation on basic physical and chemical properties]

Color : White State : Liquid

Odor : No information available.

pH : about 8.0

Boiling point : No information available.[Water 100.0°C]

Melting point : No information available.

Flash point : No information available.

Autoignition temperature : No information available.

Explosion limits : No information available.

Vapor density(air=1) : No information available.

Density : about 1.3

Solubility in water : No information available. Evaporation rate : No information available.

Volatile : >60%

[Other information] No information available.

10. Stability and reactivity

[Chemical stability] This mixture is stable in normal temperature, a condition of the pressure.

[Reactivity] No data available.

[Conditions to avoid] Avoid heat, flames, sparks and other sources of ignition.

Avoid direct sunlight and high temperature.

[Incompatible materials] No information available.

[Hazardous decomposition products] No information available.

[Possibility of hazardous reactions] No information available.

11. Toxicological information

[Information on toxicological effects]

Acute toxicity(oral)

Not classified : >2000 mg/kg (estimate value)

Acute toxicity(skin)

Not classified : >2000 mg/kg (estimate value)

Acute toxicity(inhalation:vapours)

Not classified : >20 mg/L (estimate value)

Skin corrosion/irritation

Serious eye damage/Eye Irritation

Titanium dioxide : Category2B 2-Propanol : Category2A : Category2A Ethanol 1,2-Ethanediol : Category2B

Respiratory sensitizer

No information available.

Skin sensitizer

No information available.

Germ cell mutagenicity

Ethanol : Category1B

Carcinogenicity

1-Propanol : Category2

Toxic to reproduction

2-Propanol : Category2 : Category1A Ethanol 1-Propanol : Category2

Specific target organ systemic toxicity(single exposure)

Titanium dioxide : Category3 2-Propanol : Category1 1,2-Ethanediol : Category1

Specific target organ systemic toxicity(repeated exposure)

Titanium dioxide : Category1 2-Propanol : Category2 Ethanol : Category1 1,2-Ethanediol : Category1

Aspiration hazard

No information available.

Hazard to the Aquatic Environment (Acute)

No information available.

Hazard to the Aquatic Environment (Chronic)

No information available.

12. Ecological information

No information available.

13. Disposal considerations

[Waste treatment methods]

Dispose in accordance with all current regulations and standards.

Do not allow it to flow into the drainages with waste fluid.

14. Transport information

[Environmental hazards] No information available.

[HS Code] 960820

[Special precautions for user] Check the container for any leakage. Load a cargo without a dropping or

incurring damage, and take causion against collapse of container.

15. Regulatory information

TSCA: Listed on the TSCA inventory or polymer substance.

[Chemical safety assessment]

Ink or lead are manufactured in accordance with ISO 8124-3 "Safety of Toys - Part 3"

16. Other information

- The information is based on our present knowledge at the date of its publication, and designed only as a guidance for safe handling, use, processing, storage, transportation, disposal and release.
- This shall not constitute a guarantee for any specific product features and shall not establish a legally valid contractual relationship.

SAFETY DATA SHEET

1. Product and Company Identification

[Product name] PWE-3MS/5M/8K/17K Black (AUS)

[File No.] 100191E [Date of issue] 2015/10/16

[Details of Manufacture]

Manufacture's name: MITSUBISHI PENCIL CO., LTD.

Address: 5-23-37, HIGASHIOHI, SHINAGAWA, TOKYO, JAPAN

Telephone number: 03-3458-6281 telefax number: 03-3450-0363

(Only office hour are available.)

[Details of Supplier]

Supplier's name: Mitsubishi Pencil Australia (ABN:31 085 515 671)

Address: 674 Lorimar Street, Port Melbourne VIC 3207

Telephone number: 03 9646 5630 (Only office hour are available.)

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Emergency phone

number:

03 9646 5630

2. Hazards identification

Information of this section is about the ink.

[Classification of the substance or mixture]

PHYSICO-CHEMICAL HAZARDS

Not applicable.

HEALTH HAZARDS

Acute toxicity(oral) : Not classified
Acute toxicity(skin) : Not classified
Acute toxicity(inhalation steam) : Not classified
Skin corrosion/irritation : Not classified
Serious eye damage/Eye Irritation : Not classified

Respiratory sensitizer : Classification not possible
Skin sensitizer : Classification not possible

Germ cell mutagenicity : Category1
Carcinogenicity : Category2
Toxic to reproduction : Category1
Specific target organ systemic toxicity(single exposure) : Category1
Specific target organ systemic toxicity(repeated exposure) : Category1
Aspiration hazard : Not classified

ENVIRONMENTAL HAZARDS

Hazard to the Aquatic Environment (Acute) : Not classified

Hazard to the Aquatic Environment (Chronic) : Classification not possible

[Label elements]

Pictogram :



Signal Word : Danger

Hazard Statement : May cause genetic defects

: Suspected of causing cancer

: May damage fertility or the unborn child

: Causes damage to organs

: Causes damage to organs through prolonged or repeated exposure

Precautionary Statement

: Do not breathe dust/vapours etc..

: Do not eat, drink or smoke when using this product.

: Use personal protective equipment as required. (Refer to Section 8)

: Get medical advice/attention if you feel unwell.

: IF exposed or concerned: Get medical advice/attention.

: Dispose in accordance with all current regulations and standards.

[Other hazards] No information available.

3. Composition/information on ingredients

[The chemical product is a substance or a mixture]		Mixture	
[Chemical nature]	[Component parts]	Ink	
Chemical name	Cas No.		Concentration range(wt%)
Water	7732-18-5		50-80
Carbon black	1333-86-4		10-30
1,2-Ethanediol	107-21-1		<10
Additive	Trade secret		<10
Resin	Trade secret		<10
1-Propanol	71-23-8		<1
2-Propanol	67-63-0		<1
Ethanol	64-17-5		<1

4. First aid measures

[Description of first aid measures]

Eye contact : Flush eyes with plenty of water for at least 15 minutes.

: Take off the contact lens if possible

: Consult medical advice depending on the symptoms.

Skin contact : Wash skin.

: Consult medical advice depending on the symptoms.

: Thoroughly clean and dry contaminated clothing and shoes before reuse.

Ingestion : Rinse mouth, give plenty of water to dilute. No specific intervention is indicated

as compound is not likely to be hazardous by ingestion.

: Consult medical advice depending on the symptoms.

Inhalation : Due to its low vapor pressure inhalation is unlikely at room temperature.

: If not feeling well, move to an area of fresh air and rest.

: Consult medical advice depending on the symptoms.

[Most important symptoms and effects, both acute and delayed]

No information available.

[Indication of any immediate medical attention and special treatment needed]

5. Firefighting measures

[Extinguishing media] Regular dry chemical, carbon dioxide, water, regular foam

[Special hazards arising from the substance or mixture]

No further relevant information available.

[Advice for firefighters] Stay upwind and keep out of low areas and avoid inhalation of material or

combustion by-products.

Wear suitable protective equipment.

6. Accidental release measures

[Personal precautions, protective equipment and emergency procedures]

Rope off the area to contain the leak and prohibit entrance except for

authorized persons.

Wear appropriate protection gear.

Do not work in the leeward.

[Environmental precautions] Collect leaked material in empty container after leading outflow to a safe area

containing earth and sand.

Do not allow leaked material to pollute rivers, lakes, etc.

[Methods and material for containment and cleaning up]

Wipe off by dry cloth and wash with water.

Dispose of pollution or waste in accordance with national, state and local

regulations.

[Reference to other sections] No information available.

7. Handling and storage

[Precautions for safe handling]

Do not lick or swallow the ink.

Avoid contact with skin and eyes.

Recap after use (if there is a cap), and keep out of the reach of infants.

[Conditions for safe storage, including any incompatibilities]

Keep away from oxidizing materials, ignition sources, high temperature and

direct sunlight.

Recommended temperature : 0-40°C

[Specific end use(s)] No information available.

8. Exposure controls/personal protection

[Control parameters]

 Chemical name
 OSHA
 ACGIH

 Carbon black
 (TWA)3.5mg/m3

 1,2-Ethanediol
 (STEL)100mg/m3

[Exposure controls]

Protective equipment : Not required.

Respiratory protection : Not required.

Hands protection : Not required.

Eye protection : Not required.

Skin protection : Not required.

9. Physical and chemical properties

[Imformation on basic physical and chemical properties]

Color : Black State : Liquid

Odor : No information available.

pH : about 8.3

Boiling point : No information available.[Water 100.0°C]

Melting point : No information available.

Flash point : No information available.

Autoignition temperature : No information available.

Explosion limits : No information available.

Vapor density(air=1) : No information available.

Density : about 1.1 Solubility in water : soluble

Evaporation rate : No information available.

Volatile : >80%

[Other information] No information available.

10. Stability and reactivity

[Chemical stability] This mixture is stable in normal temperature, a condition of the pressure.

[Reactivity] No data available.

[Conditions to avoid] Avoid heat, flames, sparks and other sources of ignition.

Avoid direct sunlight and high temperature.

[Incompatible materials] No information available.

[Hazardous decomposition products] No information available.

[Possibility of hazardous reactions] No information available.

11. Toxicological information

[Information on toxicological effects]

Acute toxicity(oral)

Not classified : >2000 mg/kg (estimate value)

Acute toxicity(skin)

Not classified : >2000 mg/kg (estimate value)

Acute toxicity(inhalation:vapours)

Not classified : >20 mg/L (estimate value)

Skin corrosion/irritation

No information available.

Serious eye damage/Eye Irritation

No information available.

Respiratory sensitizer

No information available.

Skin sensitizer

Germ cell mutagenicity

Ethanol : Category1B

Carcinogenicity

Carbon black : Category2 1-Propanol : Category2

Toxic to reproduction

2-Propanol : Category2 Ethanol : Category1A 1-Propanol : Category2

Specific target organ systemic toxicity(single exposure)

1.2-Ethanediol : Category1

Specific target organ systemic toxicity(repeated exposure)

Carbon black : Category1 1,2-Ethanediol : Category1

Aspiration hazard

No information available.

Hazard to the Aquatic Environment (Acute)

No information available.

Hazard to the Aquatic Environment (Chronic)

No information available.

12. Ecological information

No information available.

13. Disposal considerations

[Waste treatment methods]

Dispose in accordance with all current regulations and standards.

Do not allow it to flow into the drainages with waste fluid.

14. Transport information

[Environmental hazards] No information available.

[HS Code] 960820

[Special precautions for user] Check the container for any leakage. Load a cargo without a dropping or

incurring damage, and take causion against collapse of container.

15. Regulatory information

TSCA: Listed on the TSCA inventory or polymer substance.

[Chemical safety assessment]

Ink or lead are manufactured in accordance with ISO 8124-3 "Safety of Toys - Part 3"

16. Other information

- The information is based on our present knowledge at the date of its publication, and designed only as a guidance for safe handling, use, processing, storage, transportation, disposal and release.
- This shall not constitute a guarantee for any specific product features and shall not establish a legally valid contractual relationship.

SAFETY DATA SHEET

1. Product and Company Identification

[Product name] PWE-3MS/5M/8K/17K Fluorescent-yellow (AUS)

[File No.] 100183E [Date of issue] 2015/10/16

[Details of Manufacture]

Manufacture's name: MITSUBISHI PENCIL CO., LTD.

Address: 5-23-37, HIGASHIOHI, SHINAGAWA, TOKYO, JAPAN

Telephone number: 03-3458-6281 telefax number: 03-3450-0363

(Only office hour are available.)

[Details of Supplier]

Supplier's name: Mitsubishi Pencil Australia (ABN:31 085 515 671)

Address: 674 Lorimar Street, Port Melbourne VIC 3207

 $\begin{array}{ll} \text{Telephone number:} & 03\ 9646\ 5630 \\ \text{(Only office hour are available.)} \end{array}$

Emergency phone

number:

03 9646 5630

2. Hazards identification

Information of this section is about the ink.

[Classification of the substance or mixture]

PHYSICO-CHEMICAL HAZARDS

Not applicable.

HEALTH HAZARDS

Acute toxicity(oral) : Not classified
Acute toxicity(skin) : Not classified
Acute toxicity(inhalation steam) : Not classified
Skin corrosion/irritation : Not classified
Serious eye damage/Eye Irritation : Category2

Respiratory sensitizer : Classification not possible
Skin sensitizer : Classification not possible

Germ cell mutagenicity : Category1

Carcinogenicity : Classification not possible

Toxic to reproduction : Category1

Specific target organ systemic toxicity(single exposure) : Category1

Specific target organ systemic toxicity(repeated exposure) : Category1

Aspiration hazard : Not classified

ENVIRONMENTAL HAZARDS

Hazard to the Aquatic Environment (Acute) : Not classified
Hazard to the Aquatic Environment (Chronic) : Not classified

[Label elements]

Pictogram :





Signal Word : Danger

Hazard Statement : Causes serious eye damage

: May cause genetic defects

: May damage fertility or the unborn child

Causes damage to organs

: Causes damage to organs through prolonged or repeated exposure

Precautionary Statement

: Do not breathe dust/vapours etc..

: Do not eat, drink or smoke when using this product.

: Use personal protective equipment as required. (Refer to Section 8)

: Get medical advice/attention if you feel unwell.

 $\ensuremath{\mathsf{IF}}$ IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easys to do. Continue rinsing.

: IF exposed or concerned: Get medical advice/attention.

: If eye irritation persists: Get medical advice/attention.

: Dispose in accordance with all current regulations and standards.

[Other hazards] No information available.

3. Composition/information on ingredients

[The chemical product is a substance or a mixture]		Mixture	
[Chemical nature]	[Component parts]	Ink	
Chemical name	Cas No.		Concentration range(wt%)
Water	7732-18-5		50-80
Additive	Trade secret		10-30
Resin	Trade secret		10-30
1,2-Ethanediol	107-21-1		<10
Titanium dioxide	13463-67-7		<10
Coloring agent	Trade secret		<10
Silica (amorphous)	Trade secret		<10
2-Propanol	67-63-0		<1
Ethanol	64-17-5		<1
Polyethylene glycol nonylphenyl ether	9016-45-9		<1

4. First aid measures

[Description of first aid measures]

Eye contact : Flush eyes with plenty of water for at least 15 minutes.

: Take off the contact lens if possible

: Consult medical advice depending on the symptoms.

Skin contact : Wash skin.

: Consult medical advice depending on the symptoms.

: Thoroughly clean and dry contaminated clothing and shoes before reuse.

Ingestion : Rinse mouth, give plenty of water to dilute. No specific intervention is indicated

as compound is not likely to be hazardous by ingestion.

: Consult medical advice depending on the symptoms.

Inhalation : Due to its low vapor pressure inhalation is unlikely at room temperature.

: If not feeling well, move to an area of fresh air and rest.: Consult medical advice depending on the symptoms.

[Most important symptoms and effects, both acute and delayed]

No information available.

[Indication of any immediate medical attention and special treatment needed]

No information available.

5. Firefighting measures

[Extinguishing media] Regular dry chemical, carbon dioxide, water, regular foam

[Special hazards arising from the substance or mixture]

No further relevant information available.

[Advice for firefighters] Stay upwind and keep out of low areas and avoid inhalation of material or

combustion by-products.

Wear suitable protective equipment.

6. Accidental release measures

[Personal precautions, protective equipment and emergency procedures]

Rope off the area to contain the leak and prohibit entrance except for

authorized persons.

Wear appropriate protection gear.

Do not work in the leeward.

[Environmental precautions] Collect leaked material in empty container after leading outflow to a safe area

containing earth and sand.

Do not allow leaked material to pollute rivers, lakes, etc.

[Methods and material for containment and cleaning up]

Wipe off by dry cloth and wash with water.

Dispose of pollution or waste in accordance with national, state and local

regulations.

[Reference to other sections] No information available.

7. Handling and storage

[Precautions for safe handling]

Do not lick or swallow the ink.

Avoid contact with skin and eyes.

Recap after use (if there is a cap), and keep out of the reach of infants.

[Conditions for safe storage, including any incompatibilities]

Keep away from oxidizing materials, ignition sources, high temperature and

direct sunlight.

Recommended temperature : 0-40°C

[Specific end use(s)] No information available.

8. Exposure controls/personal protection

[Control parameters]

Chemical name OSHA ACGIH

Titanium dioxide - (TWA)10mg/m3

1,2-Ethanediol - (STEL)100mg/m3

[Exposure controls]

Protective equipment : Not required.

Respiratory protection : Not required.

Hands protection : Not required.

Eye protection : Not required.

Skin protection : Not required.

9. Physical and chemical properties

[Imformation on basic physical and chemical properties]

Color : Yellow State : Liquid

Odor : No information available.

pH : about 8.0

Boiling point : No information available.[Water 100.0°C]

Melting point : No information available.

Flash point : No information available.

Autoignition temperature : No information available.

Explosion limits : No information available.

Vapor density(air=1) : No information available.

Density : about 1.2

Solubility in water : No information available.

Evaporation rate : No information available.

Volatile : >50%

[Other information] No information available.

10. Stability and reactivity

[Chemical stability] This mixture is stable in normal temperature, a condition of the pressure.

[Reactivity] No data available.

[Conditions to avoid] Avoid heat, flames, sparks and other sources of ignition.

Avoid direct sunlight and high temperature.

[Incompatible materials] No information available. [Hazardous decomposition products] No information available. [Possibility of hazardous reactions] No information available.

11. Toxicological information

[Information on toxicological effects]

Acute toxicity(oral)

Not classified : >2000 mg/kg (estimate value)

Acute toxicity(skin)

: >2000 mg/kg (estimate value) Not classified

Acute toxicity(inhalation:vapours)

Not classified : >20 mg/L (estimate value)

Skin corrosion/irritation

No information available.

Serious eye damage/Eye Irritation

Titanium dioxide : Category2B 1,2-Ethanediol : Category2B

Respiratory sensitizer

No information available.

Skin sensitizer

No information available.

Germ cell mutagenicity

Ethanol : Category1B

Carcinogenicity

No information available.

Toxic to reproduction

Polyethylene glycol nonylphenyl : Category2

ether

2-Propanol : Category2 Ethanol : Category1A

Specific target organ systemic toxicity(single exposure)

1,2-Ethanediol : Category1

Specific target organ systemic toxicity(repeated exposure)

Titanium dioxide : Category1 1,2-Ethanediol : Category1

Aspiration hazard

No information available.

Hazard to the Aquatic Environment (Acute)

Hazard to the Aquatic Environment (Chronic)

No information available.

12. Ecological information

No information available.

13. Disposal considerations

[Waste treatment methods]

Dispose in accordance with all current regulations and standards.

Do not allow it to flow into the drainages with waste fluid.

14. Transport information

[Environmental hazards] No information available.

[HS Code] 960820

[Special precautions for user] Check the container for any leakage. Load a cargo without a dropping or

incurring damage, and take causion against collapse of container.

15. Regulatory information

TSCA: Listed on the TSCA inventory or polymer substance.

[Chemical safety assessment]

Ink or lead are manufactured in accordance with ISO 8124-3 "Safety of Toys - Part 3"

16. Other information

- The information is based on our present knowledge at the date of its publication, and designed only as a guidance for safe handling, use, processing, storage, transportation, disposal and release.
- This shall not constitute a guarantee for any specific product features and shall not establish a legally valid contractual relationship.